

## **INQUIRIES & QUOTATIONS**

Prompt response is given to all written or phone quotations. Our trained personnel will supply technical information, as well as price and delivery to meet your needs.

#### **ORDERS**

Contact ALP for all of your lifting needs. Every order, regardless of size, receives careful and personal attention to ensure customer satisfaction. Minimum order - \$50.00

# **SERVICE & QUALITY**

Our aim is to build long-term customer relationships by offering quality products and prompt service. We will make every effort to guarantee your satisfaction.

#### TERMS

Net 30 Days subject to credit approval. We reserve the right to add a service charge on all outstanding invoices.

F.O.B. ALP warehouse or Customer Pick-Up at our dock.

#### **PRICES**

Prices, terms and conditions are subject to change without notice. Unfortunately, we cannot control price changes by our suppliers. Shipments will be invoiced at the prices in effect on the date of shipment.

## TAXES

All taxes required by law will be added to invoices unless an exemption certificate is on file with us.

#### RETURNS

Material may only be returned with the written authorization of ALP. Specially cut, ordered, or fabricated material may not be returned. Freight and restocking charges may be assessed.



# LIMITATION OF LIABILITY & ABSENCE OF WARRANTY

WARRANTY: ALP Industries, Inc. warrants that goods sold by written description, sample, model, or part number shall substantially conform to such description, sample, model, or part number and that the goods have been made in conformance with the customer's design or specifications, if any, which have been supplied to ALP by the customer. This warranty shall be limited to repair or replacement of the goods sold and ALP shall not be liable for any consequential damage. THERE IS NO WARRANTY THAT THESE GOODS SHALL BE FIT FOR ANY PARTICULAR PURPOSE, NOR IS THERE ANY WARRANTY OF MERCHANTABILITY WITH RESPECT TO THESE GOODS, EXCEPT AS EXPRESSLY SET FORTH IN THIS PARAGRAPH. THERE IS NO OTHER WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THESE GOODS.